

[illegible]

112

endicia™

110

102

52

\$0.34
FIRST CLASS
* SAMPLE *
PALO ALTO CA 94301

US POSTAGE

VOID - DO NOT MAIL

endicia.com

071V00500598

114

Envelope Manager Software
247 High St
Palo Alto, CA 94301-1041

102

116

106

FIG. 2

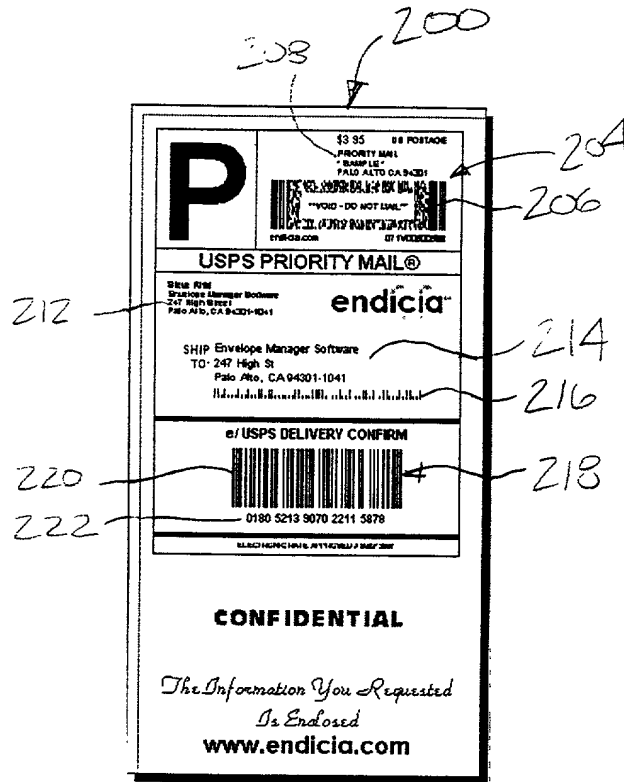


FIG. 2

Fig. 3

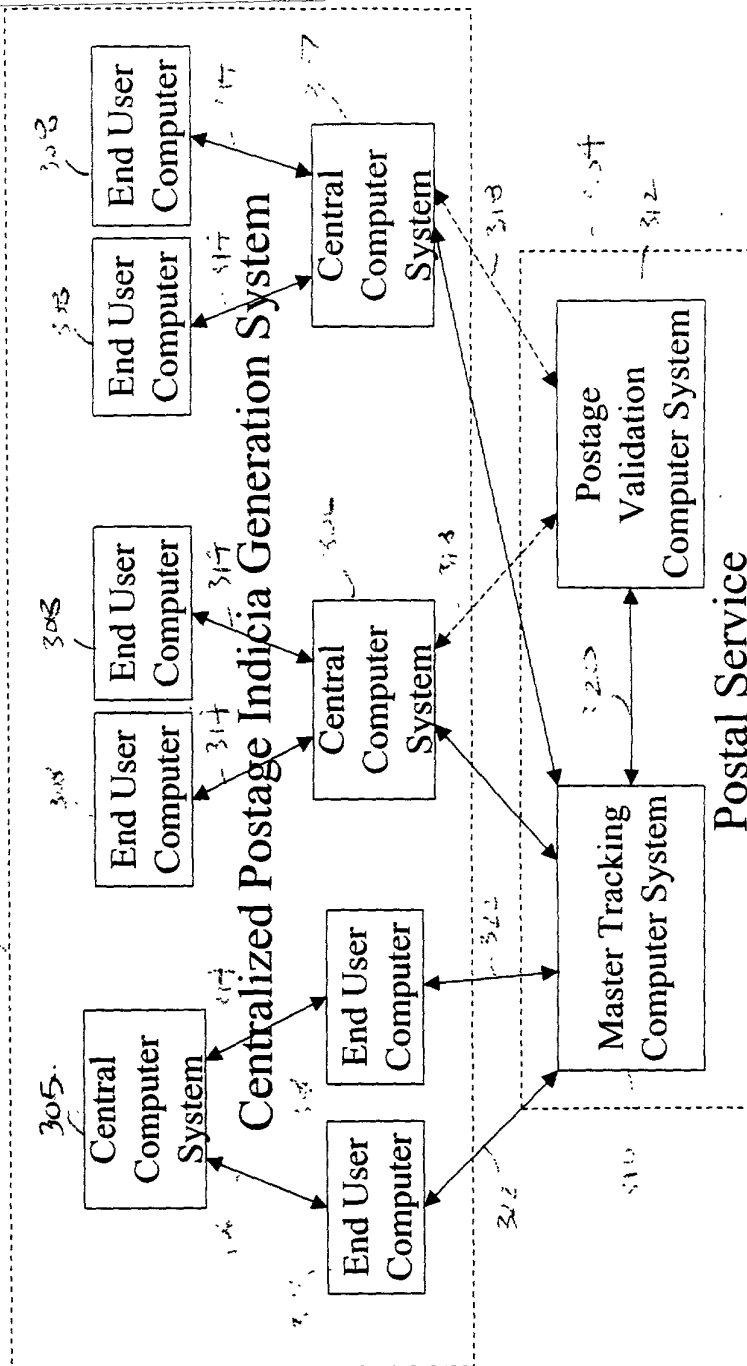


Fig. 4 402 303

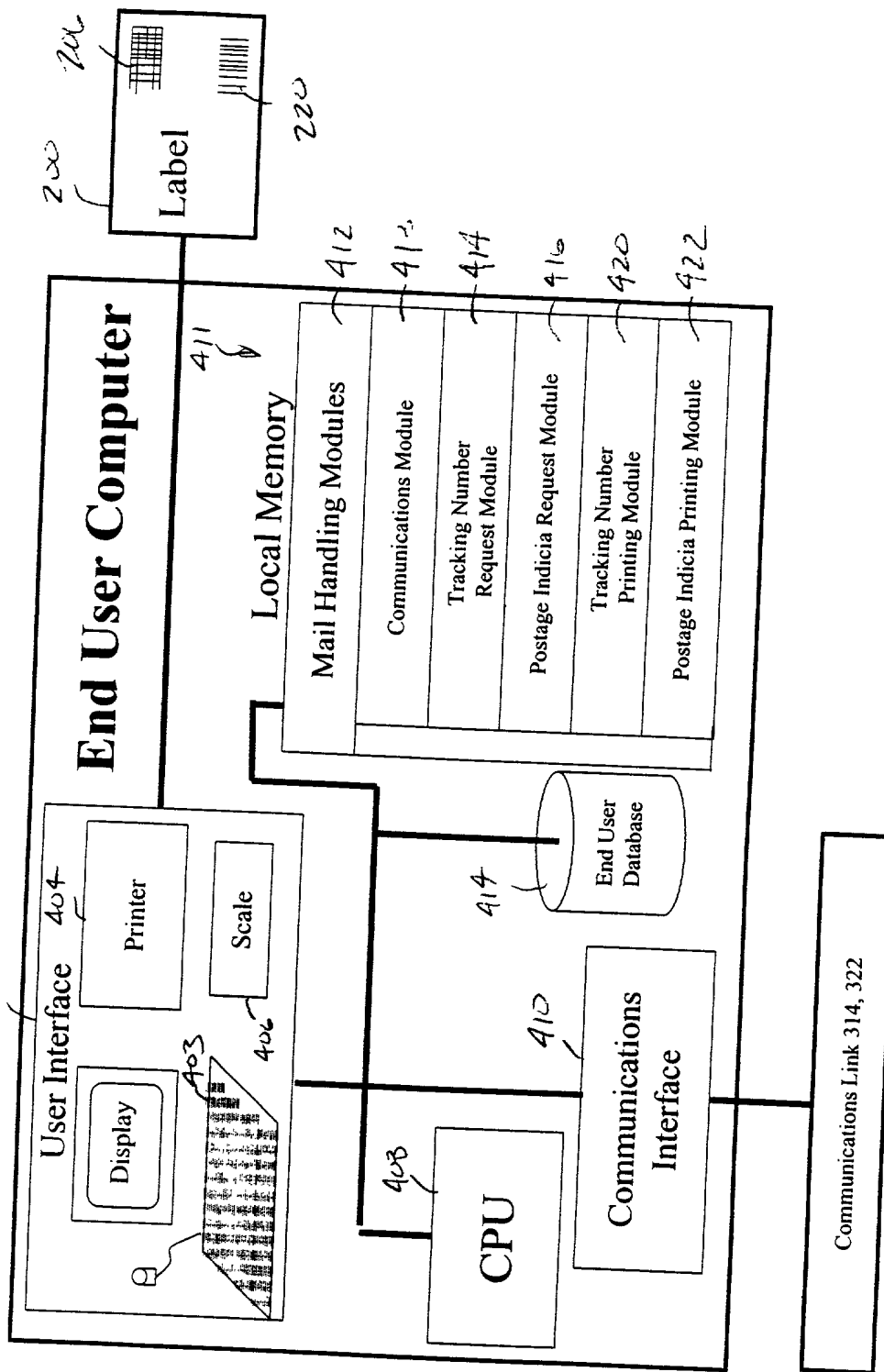
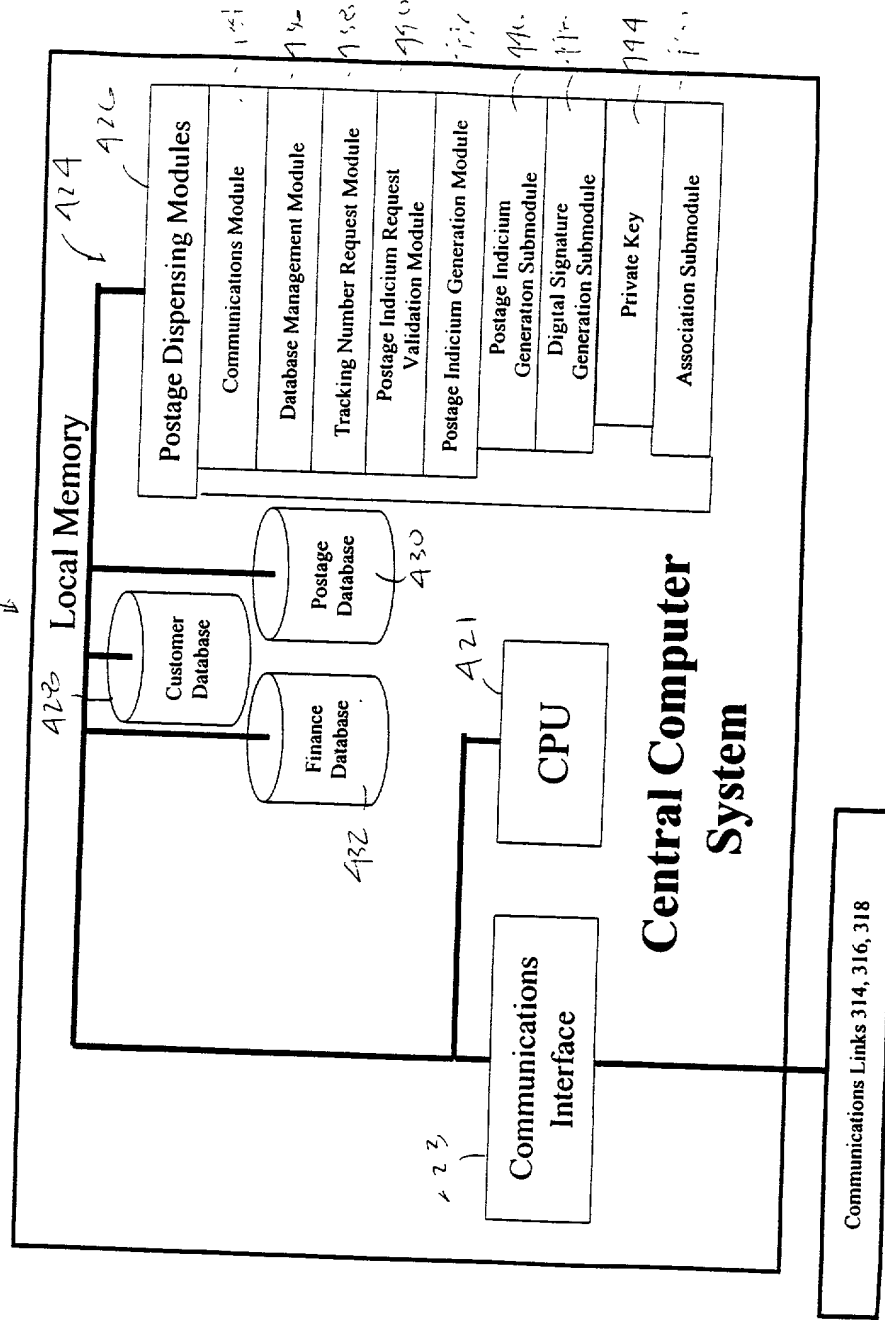
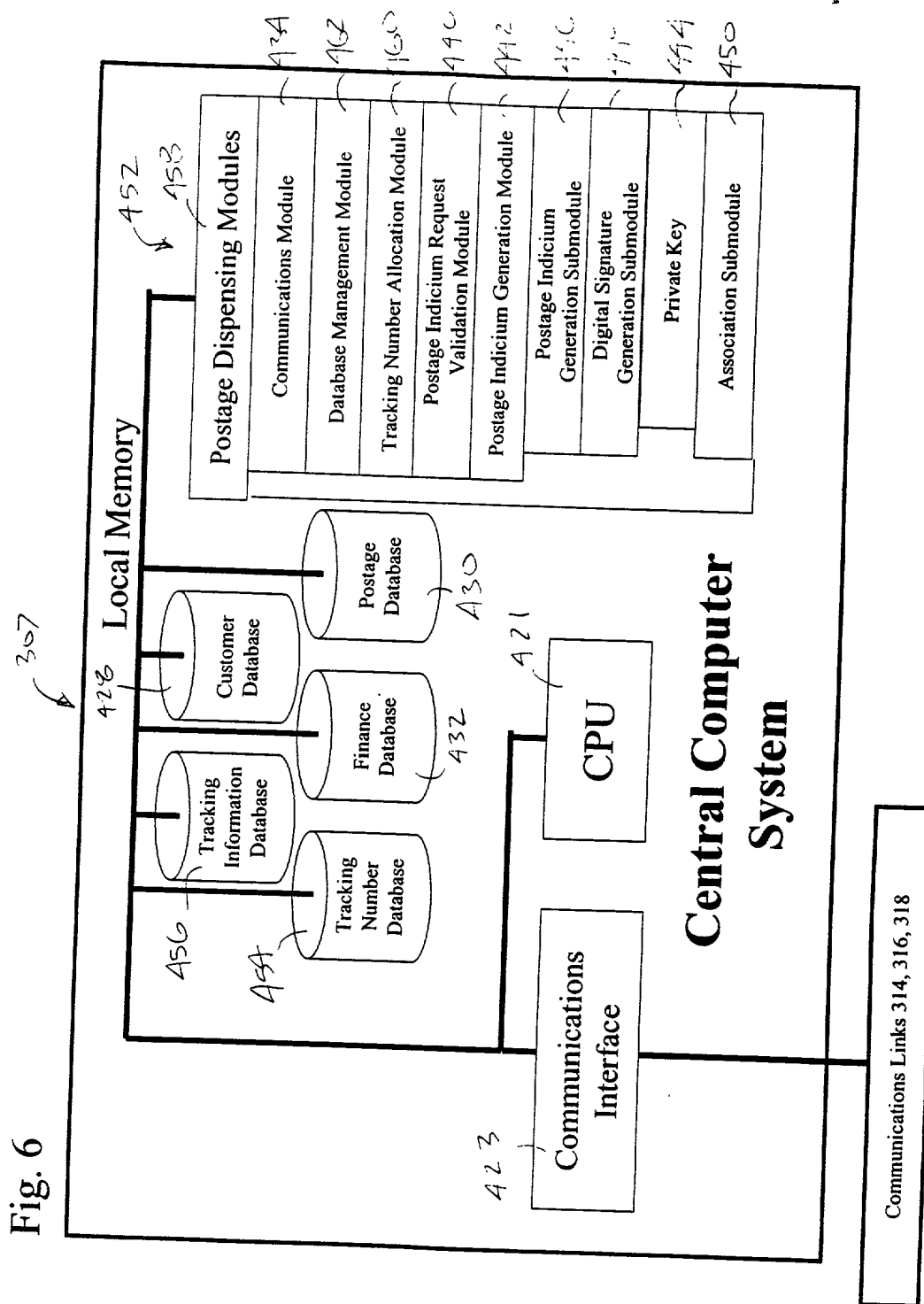
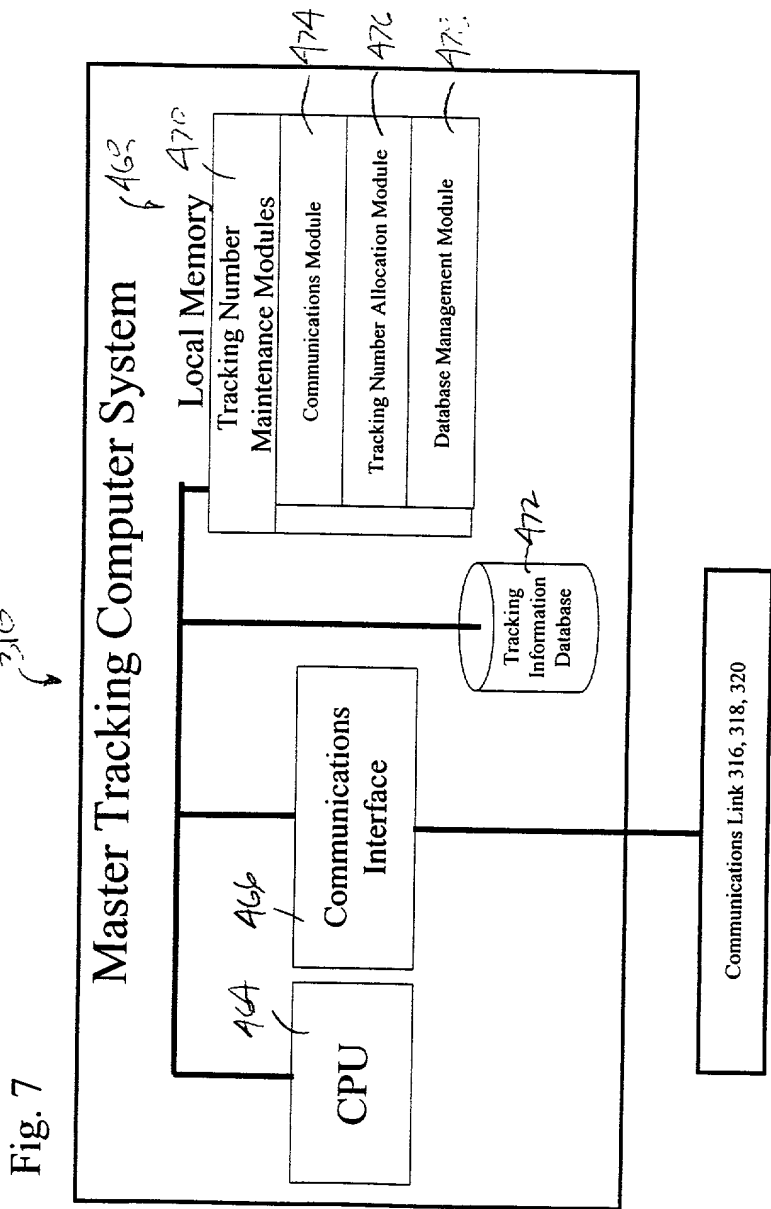


Fig. 5







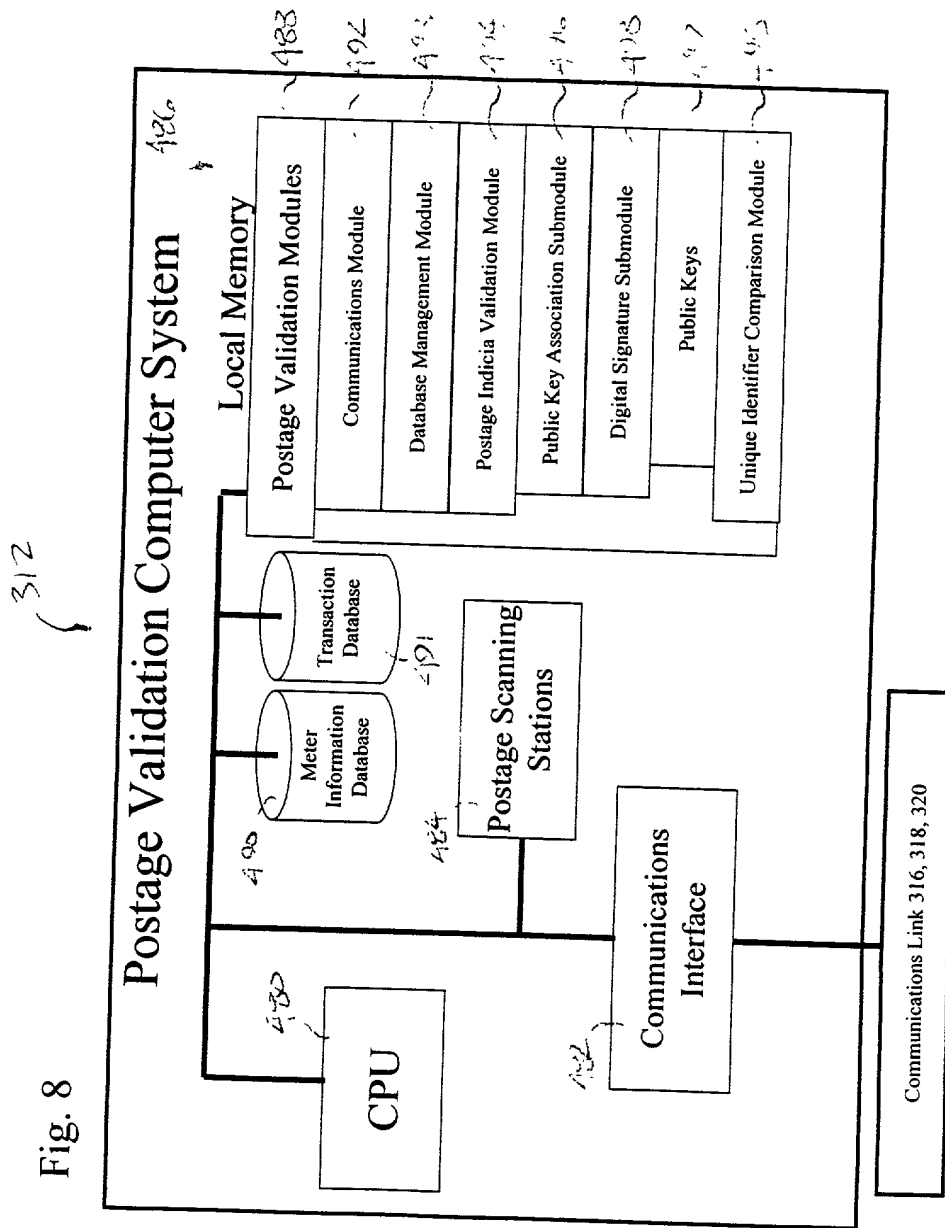


Fig. 9

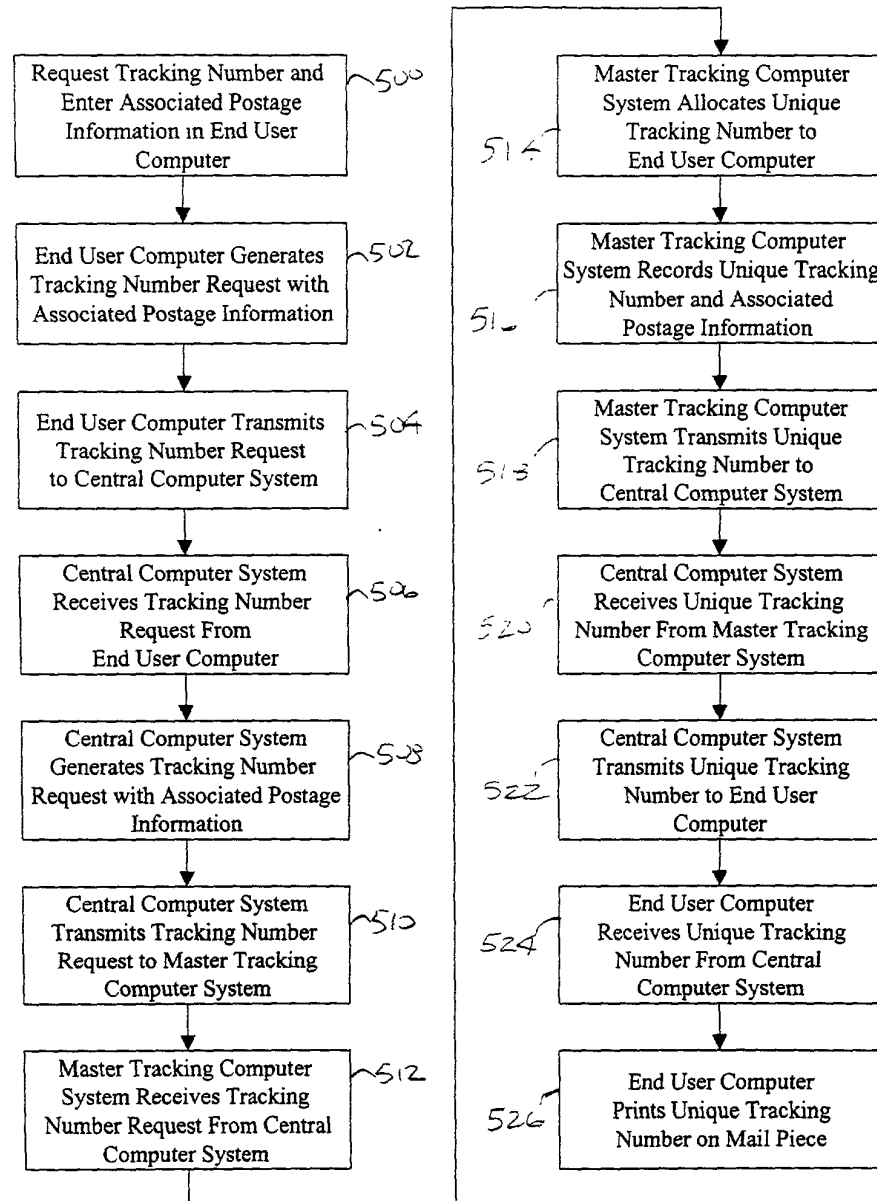


Fig. 10

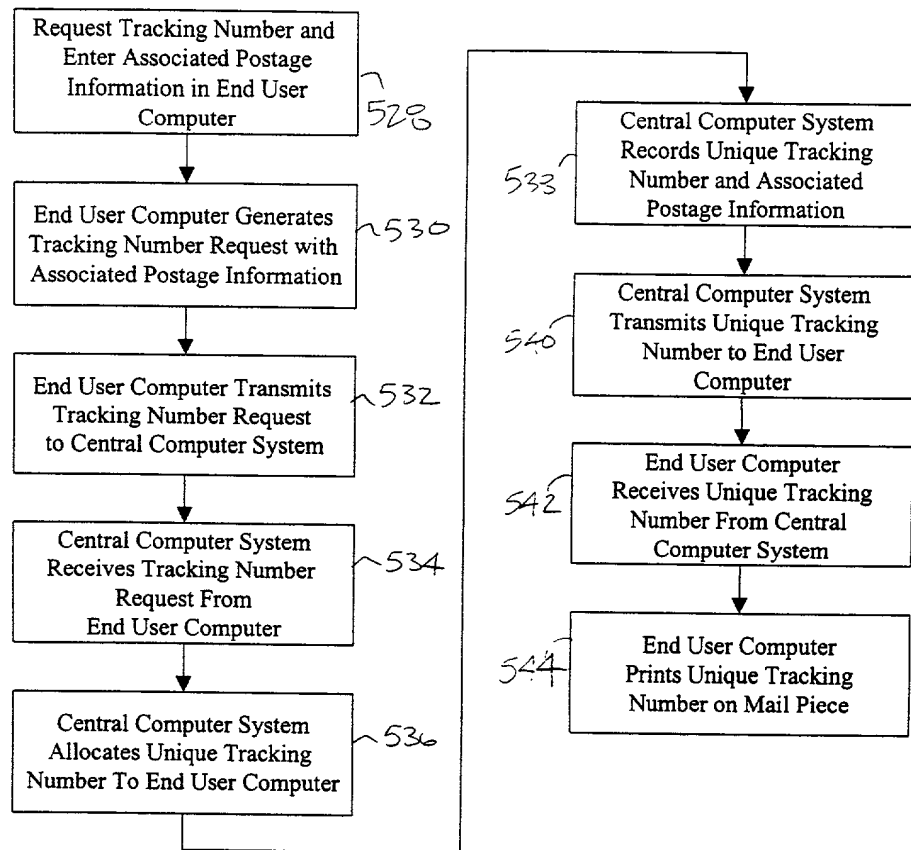


Fig. 11

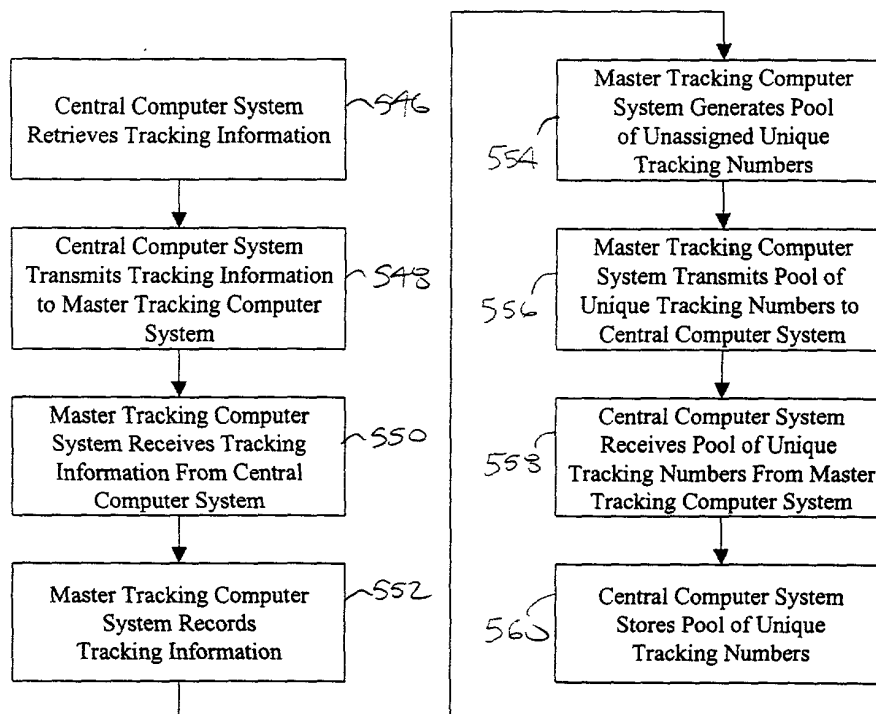


Fig. 12

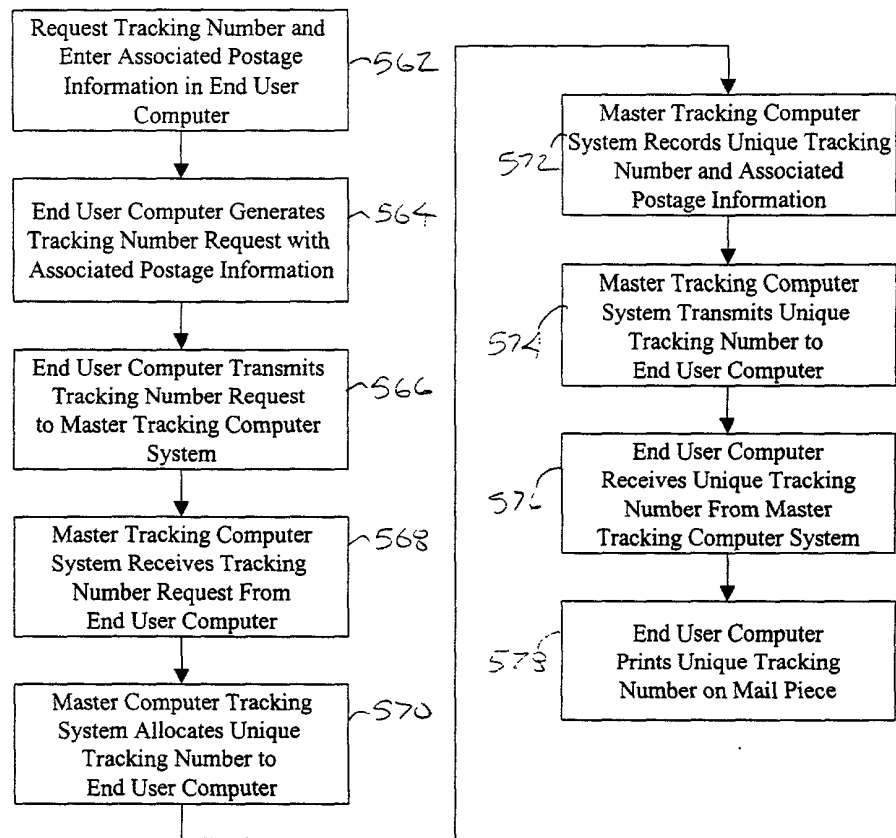


Fig. 13

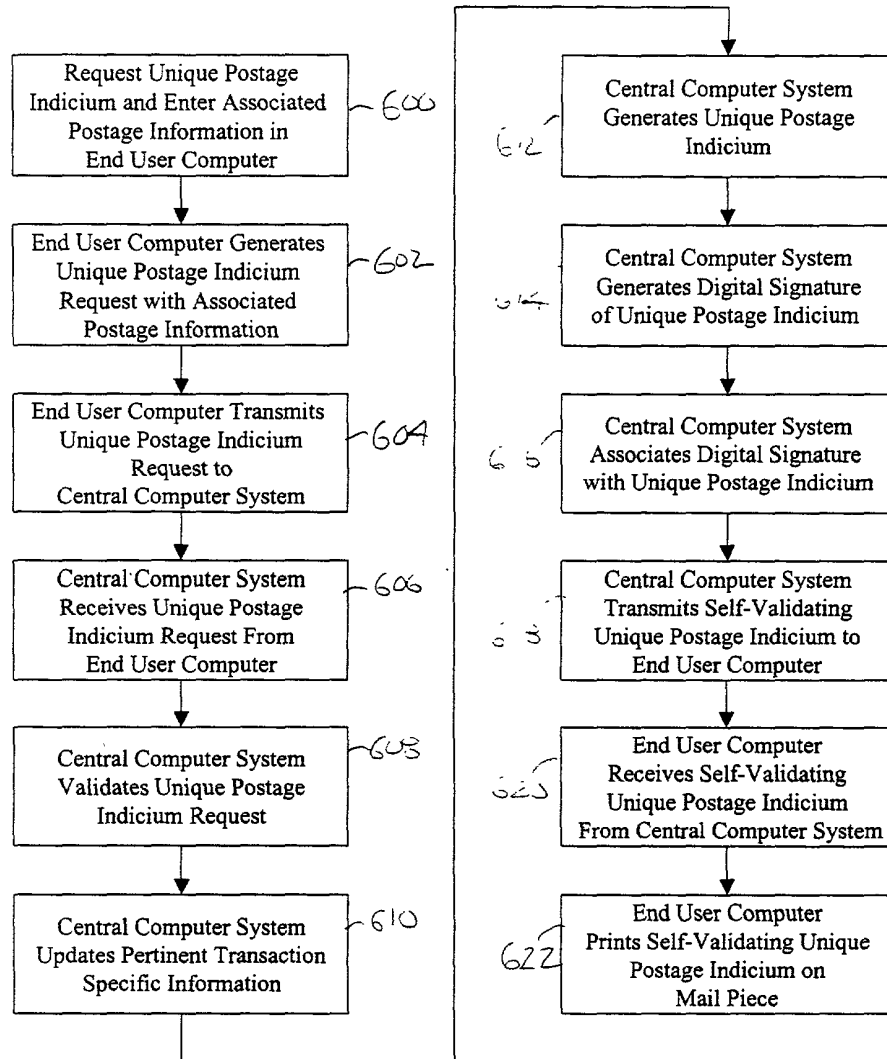


Fig. 14

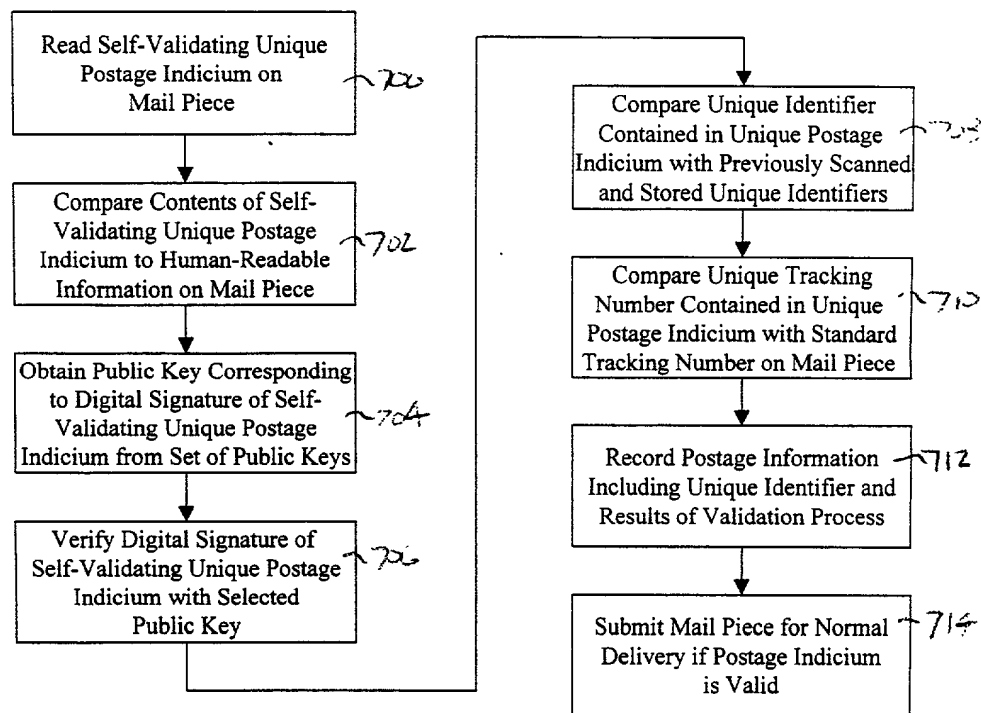
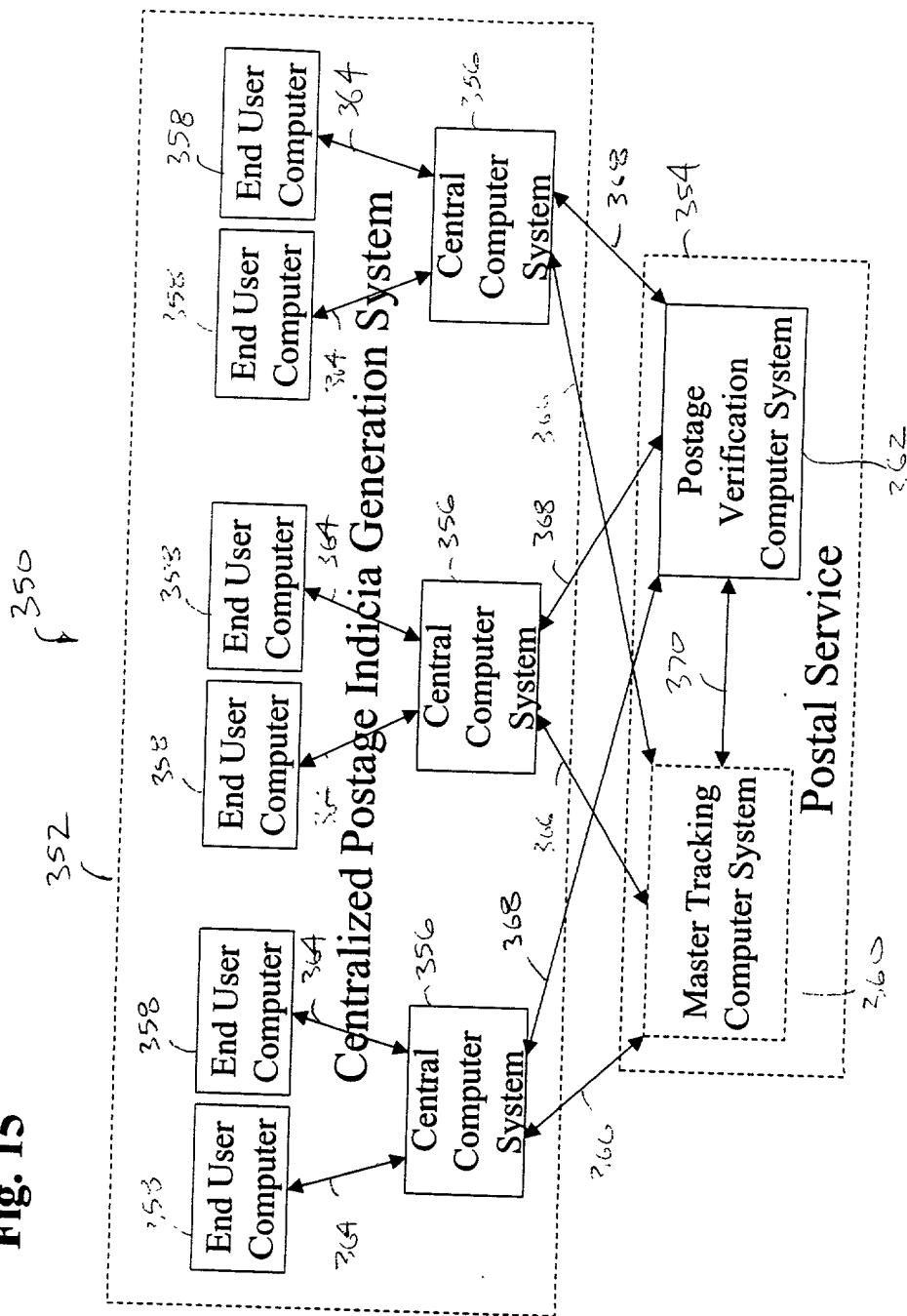


Fig. 15



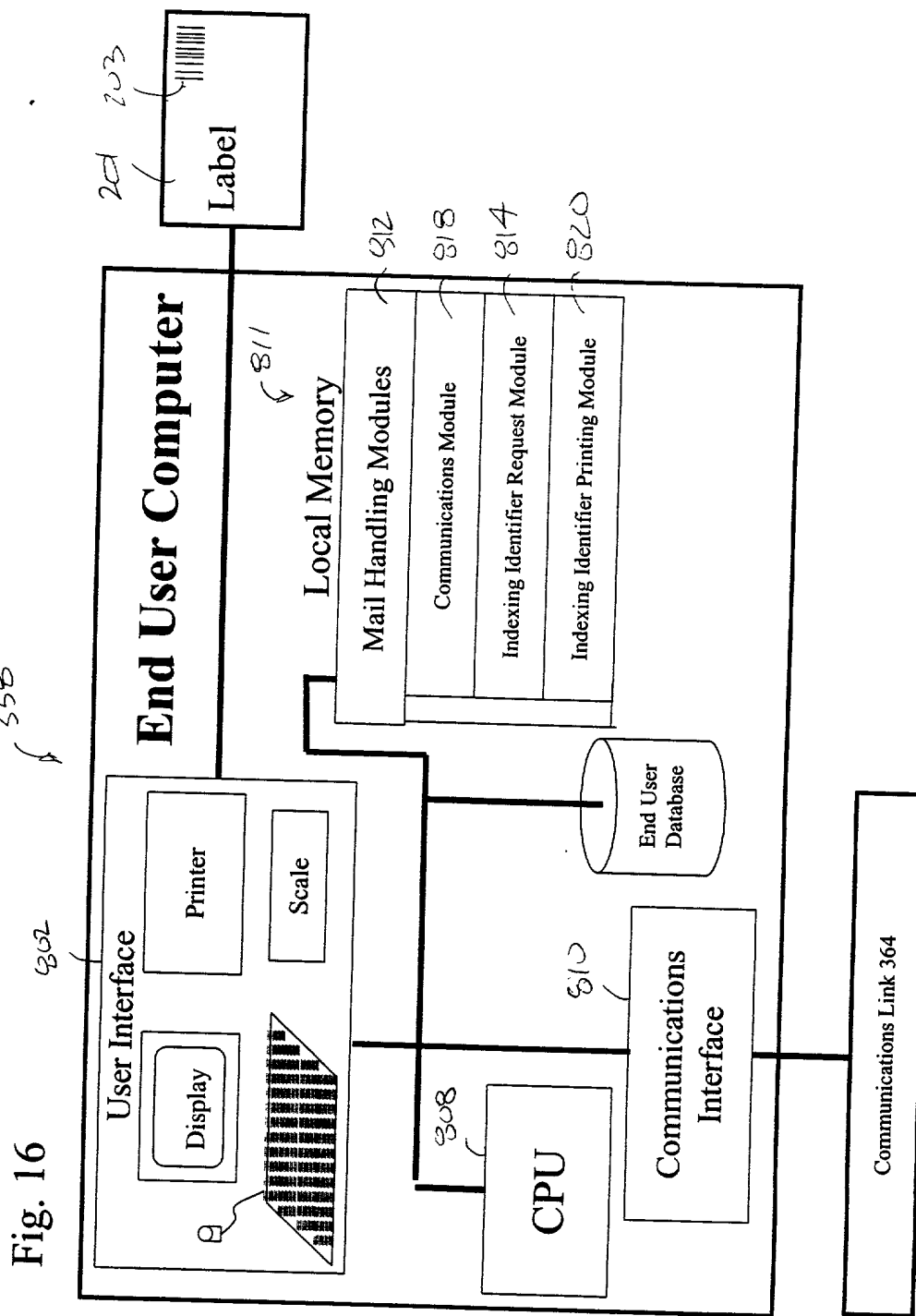


Fig. 17

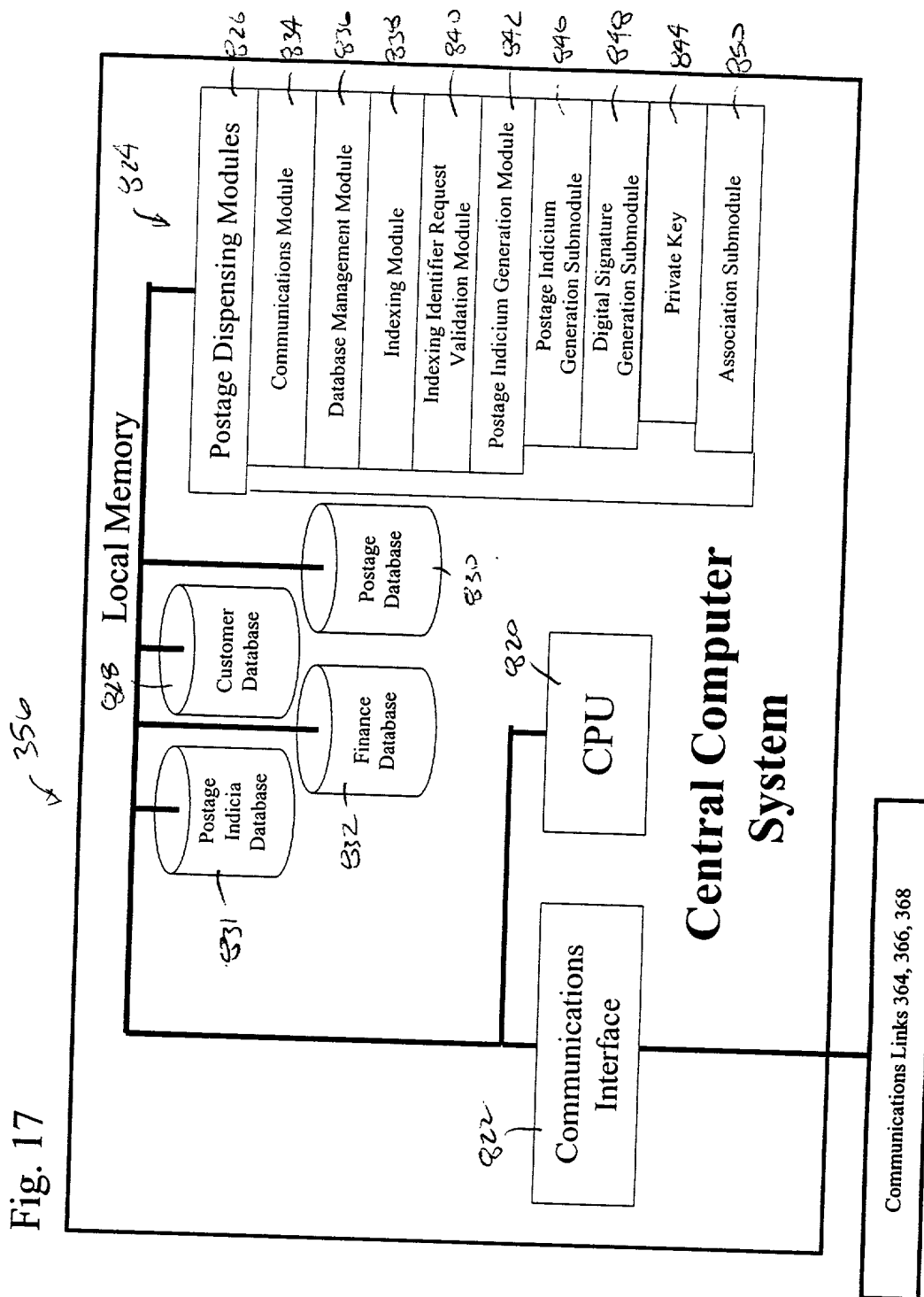
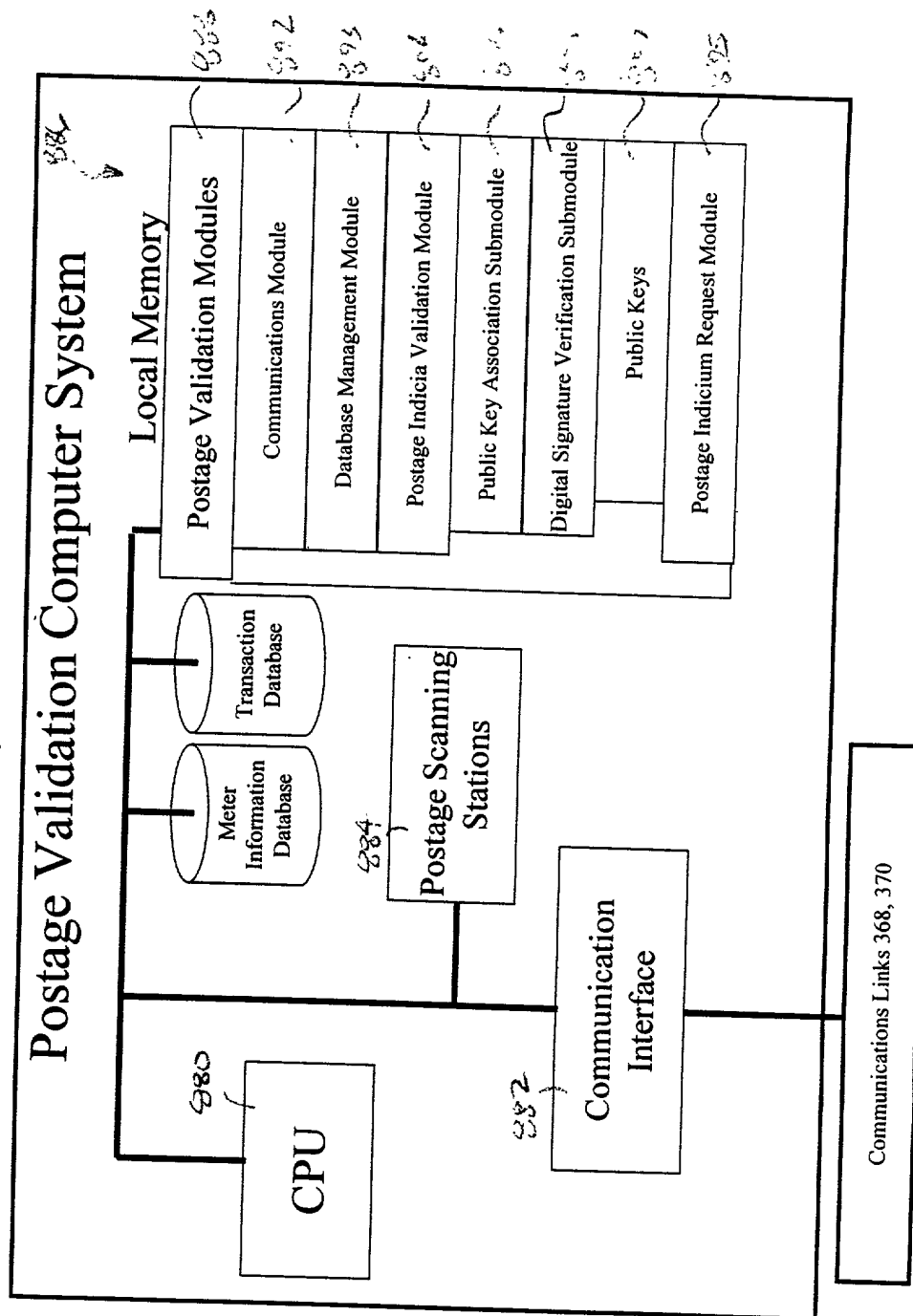


Fig. 18

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FOOT THE 0650

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Fig. 19

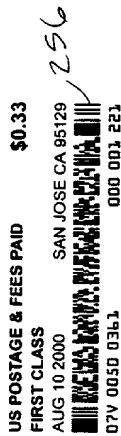


Fig. 21



Fig. 20

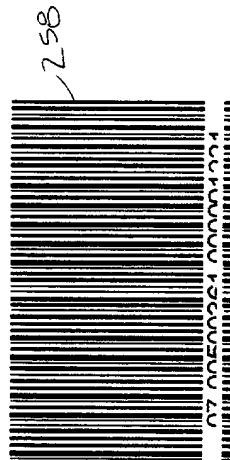


Fig. 22

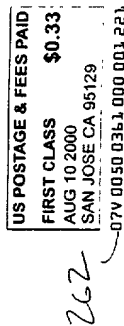


Fig. 23

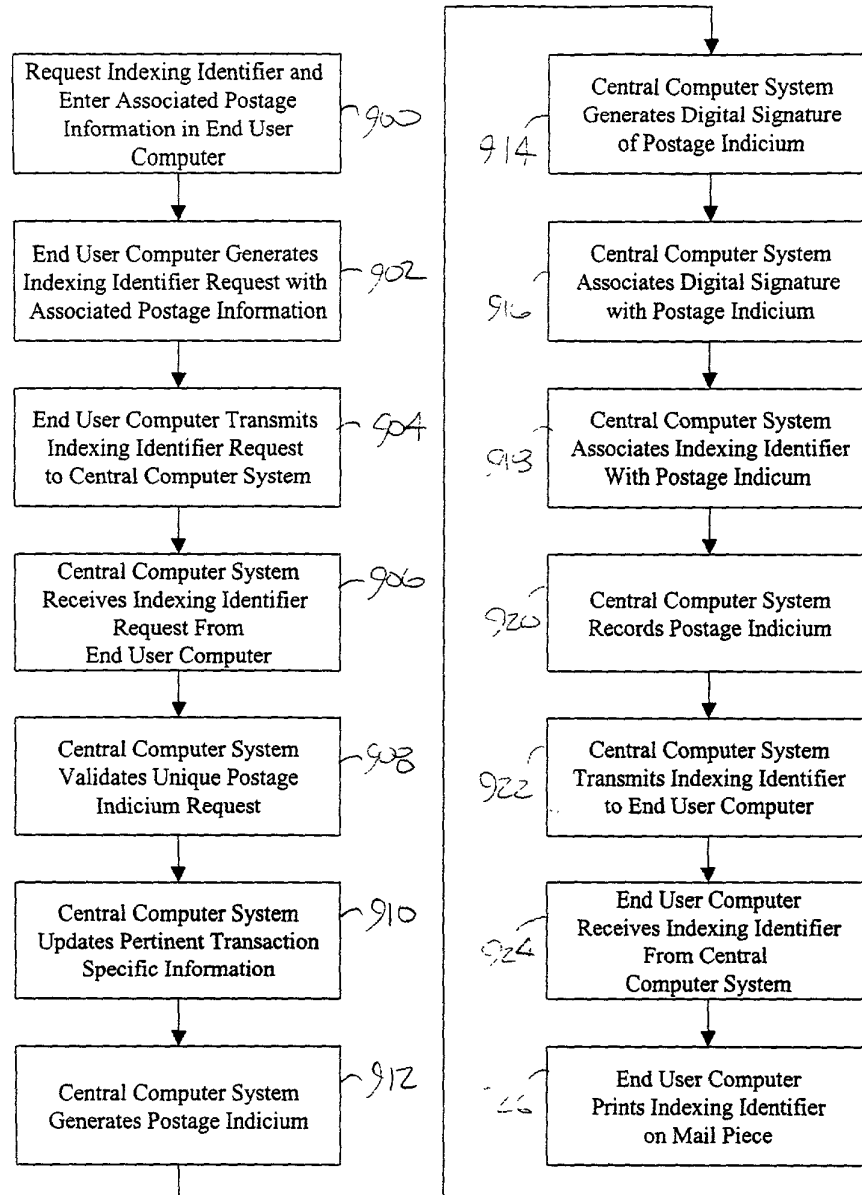


Fig. 24

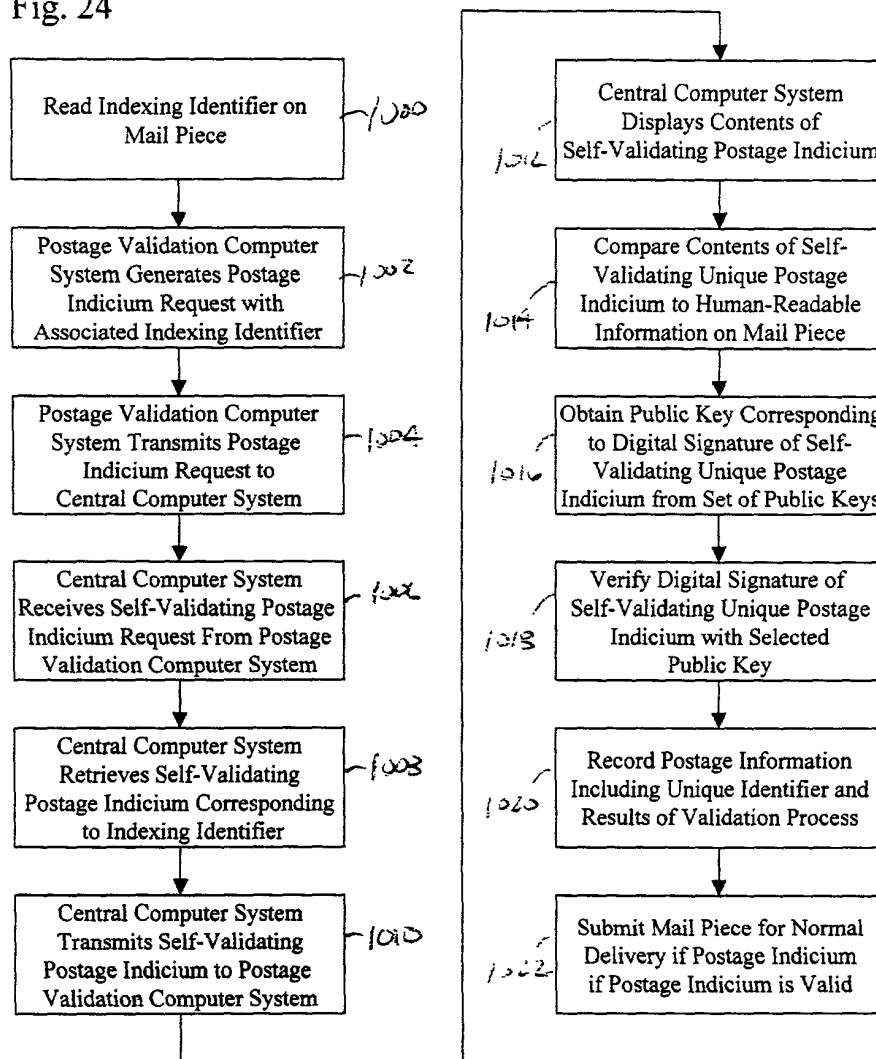
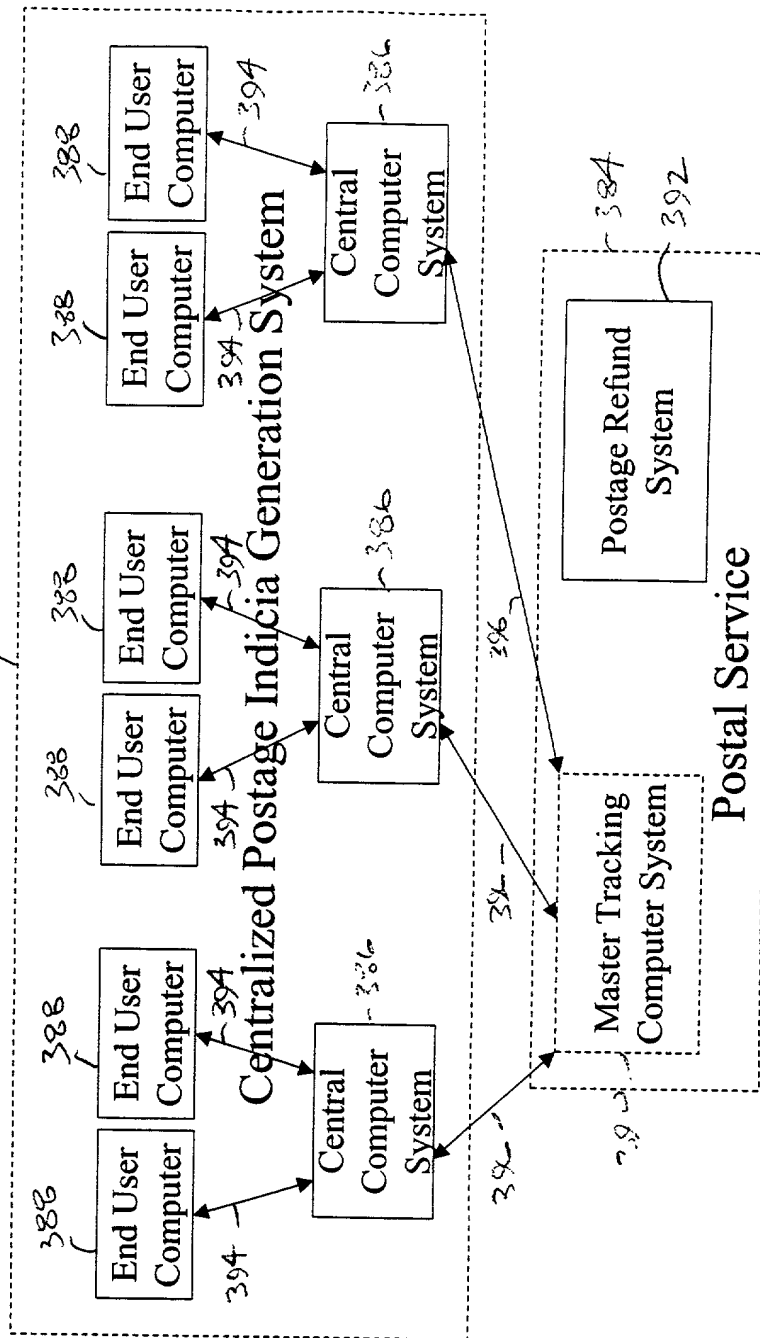


Fig. 25

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382



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F16.26

Endicia Internet Postage - Duplicate Transaction Audit - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Stop Refresh Home Search Favorites History Mail Print Edit

Address <https://www.endicia.com/endicia-usa/super/refundlookup.htm> Go Links

endicia Home Products Support Account Buy Stuff

Duplicate Same-Day Transaction Audit

Please enter a valid serial number

GO 500361

Transaction	Destination	Service Costs	Postage	USPS Transaction Status / Description
Price No 21307 Printed at 17:35:57 Item Not Refunded Eligible for Refund Status	Customer Name Company Name Address Line 1 City ST Zip+4 Email none	Priority Mail w/ Delivery Conf 01800213007148538805	\$ 45.25	Accepted in Route (S) Your item was accepted at 10:00 pm on August 21 in PALO ALTO CA 94301
Price No 21308 Printed at 17:45:33 Item Not Refunded Non-Refundable Status Code D	Customer Name Company Name Address Line 1 City ST Zip+4 Email none	Priority Mail w/ Delivery Conf 01800213007127708198	\$ 45.25	Delivered (S) Your item was delivered at 1:04 pm on August 22 in MEMPHIS TN 38134

[Return To Account Management](#)

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Done Internet

FOOTNOTES

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Endicia Internet Postage - Duplicate Transaction Audit - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Stop Refresh Home Search Favorites History Mail Print Edit

Address <https://www.endicia.com/endicia-usa/super/refunddupman.cfm> Go Links

endicia Home Payments Support Account Buy Stuff

Duplicate Same-Day Transaction Audit
Please enter a valid serial number

GO 500361

Account	Transaction Date	Destination ZIP	Service Class	Postage	
500361	6/28/2001	56281-2854	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/28/2001	92055-5001	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	07601-7302	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	33409-6407	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
500361	6/29/2001	44116-3572	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
500361	6/29/2001	53713-3700	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	60030-7816	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
500361	6/29/2001	60466-4131	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	78754-4558	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	80301-2515	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	89119-3054	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	93611-0563	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	94544-7040	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/30/2001	77081-2912	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	7/07/2001	95381-1885	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status

Internet

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Endicia Internet Postage - Refund Pattern Audit - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Stop Refresh Home Search Favorites History Mail Print Edit

Address <https://www.endicia.com/endicia-usa/super/refundpattern.htm> Go Link

endicia Home Products Support Account Buy Stuff

Refund Pattern Audit

Starting Date: 07/10/2001 Ending Date: 10/10/2001 Refund Threshold (%): 10 GO

Starting Time (GMT): 00:00:01 Ending Time (GMT): 23:59:59

Currently 10/10/2001 @ 22:37:54 GMT

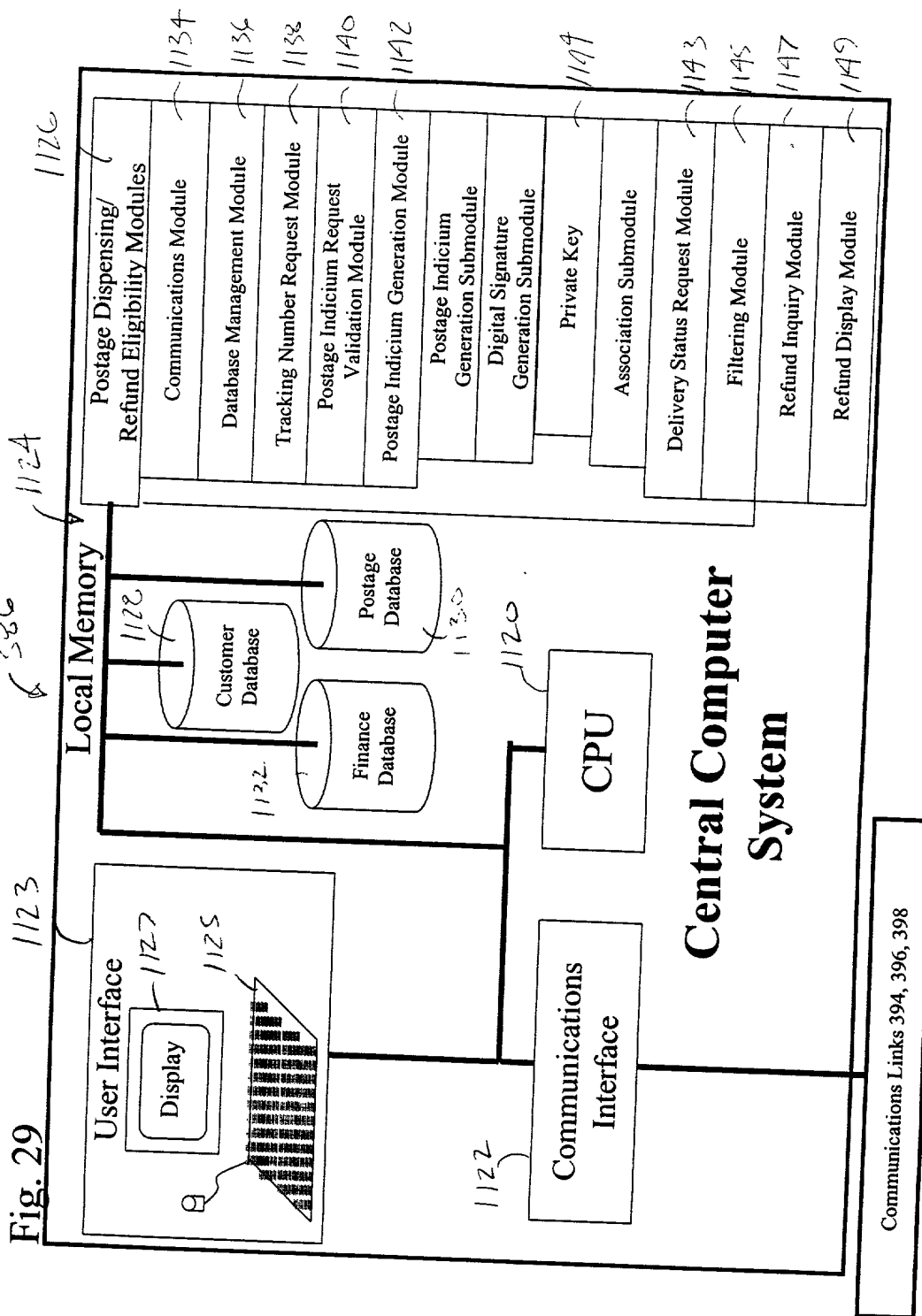
Account	Refunded by Physical Proof	Refunded by Audit	Postage Printed	Notes
501228 Customer Name	174 11.5% \$ 209.28 11.6% 0 0% \$ 00 0%	1,510	\$ 2,580.84	+
501511 Customer Name	7 100.0% \$ 21.34 100.0% 0 0% \$ 00 0%	7	\$ 21.34	+
500361 Customer Name	5 13.2% \$ 20.23 40.0% 0 0% \$ 00 0%	38	\$ 60.65	+
502053 Customer Name	2 2.5% \$ 120.18 13.4% 0 0% \$ 00 0%	70	\$ 867.33	+
501588 Customer Name	1 4.8% \$ 3.50 28.0% 0 0% \$ 00 0%	21	\$ 13.45	+

Report Summary

Initiative Data	Number	Amount
Refunded by Physical Proof	189 08%	\$ 464.53 08%
Refunded by Audit	0 00%	\$ 00 00%
Postage Printed	249,658	\$ 604,307.26

Return To Supervisory Menu

FOOTPRINT 7160660



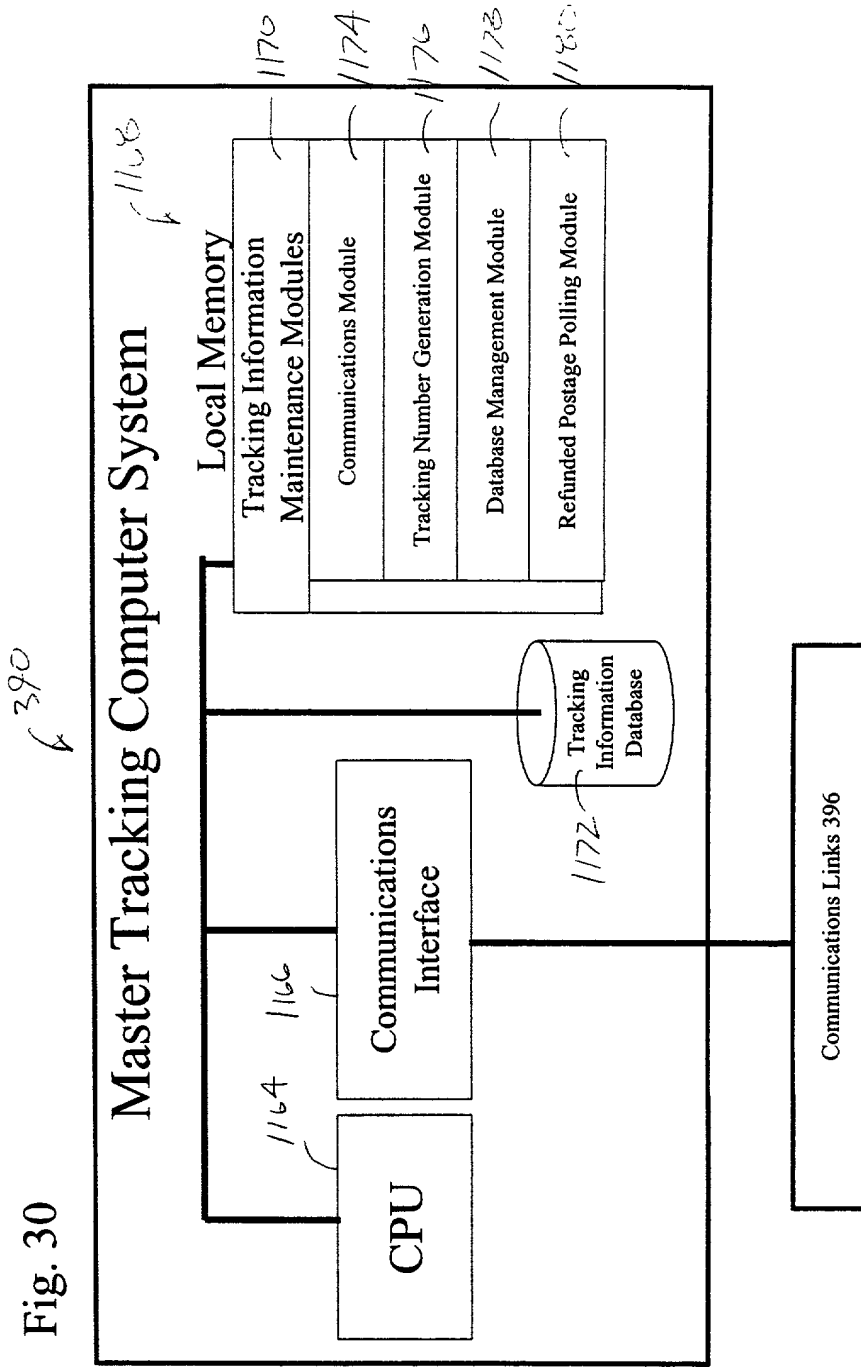


Fig. 31

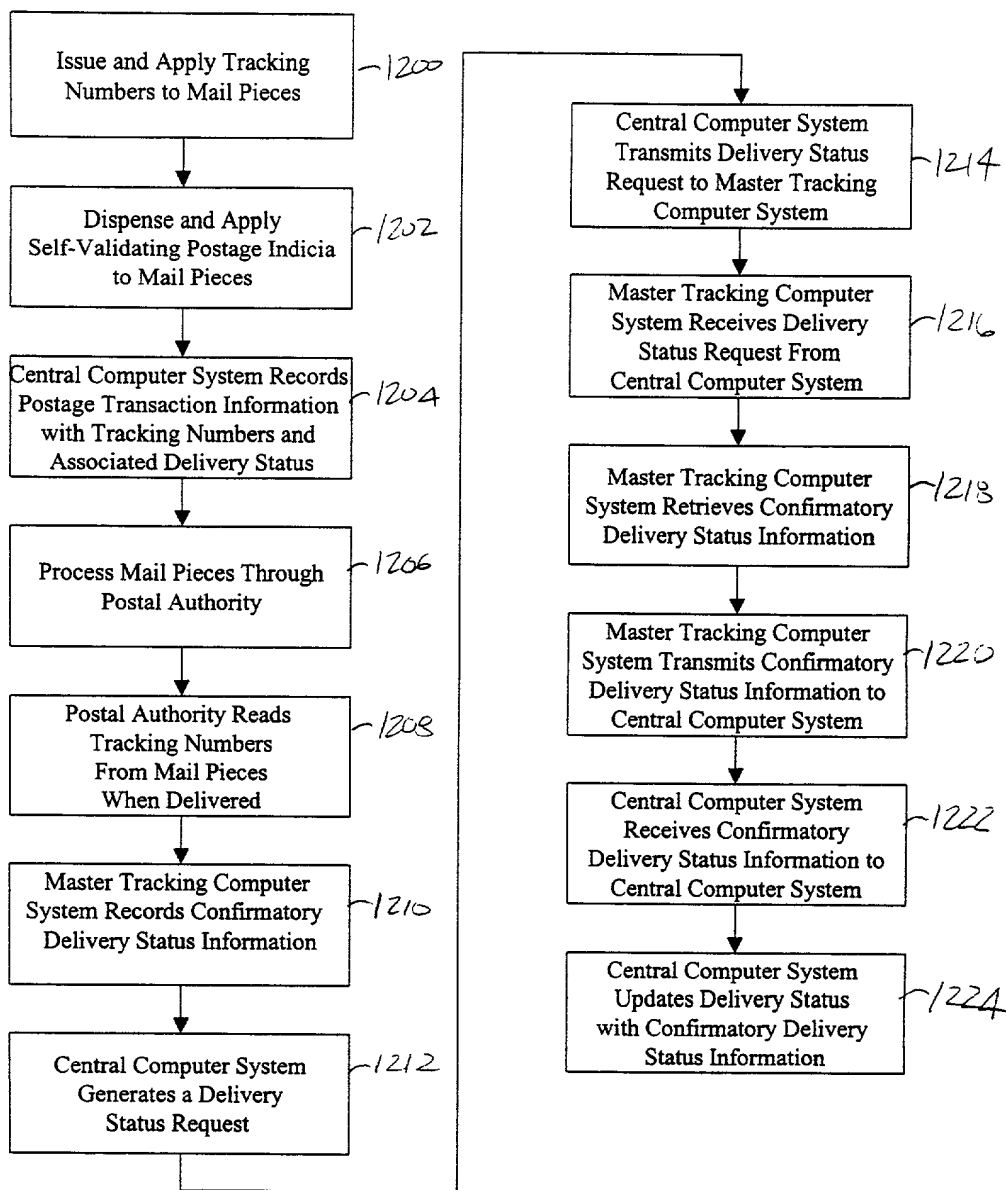
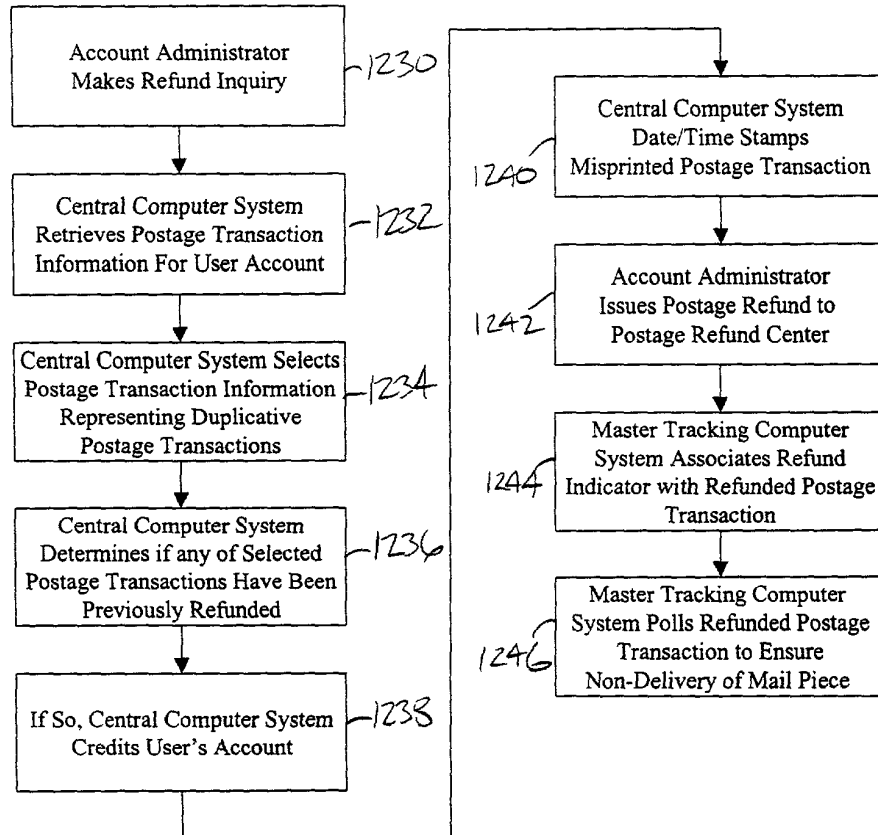
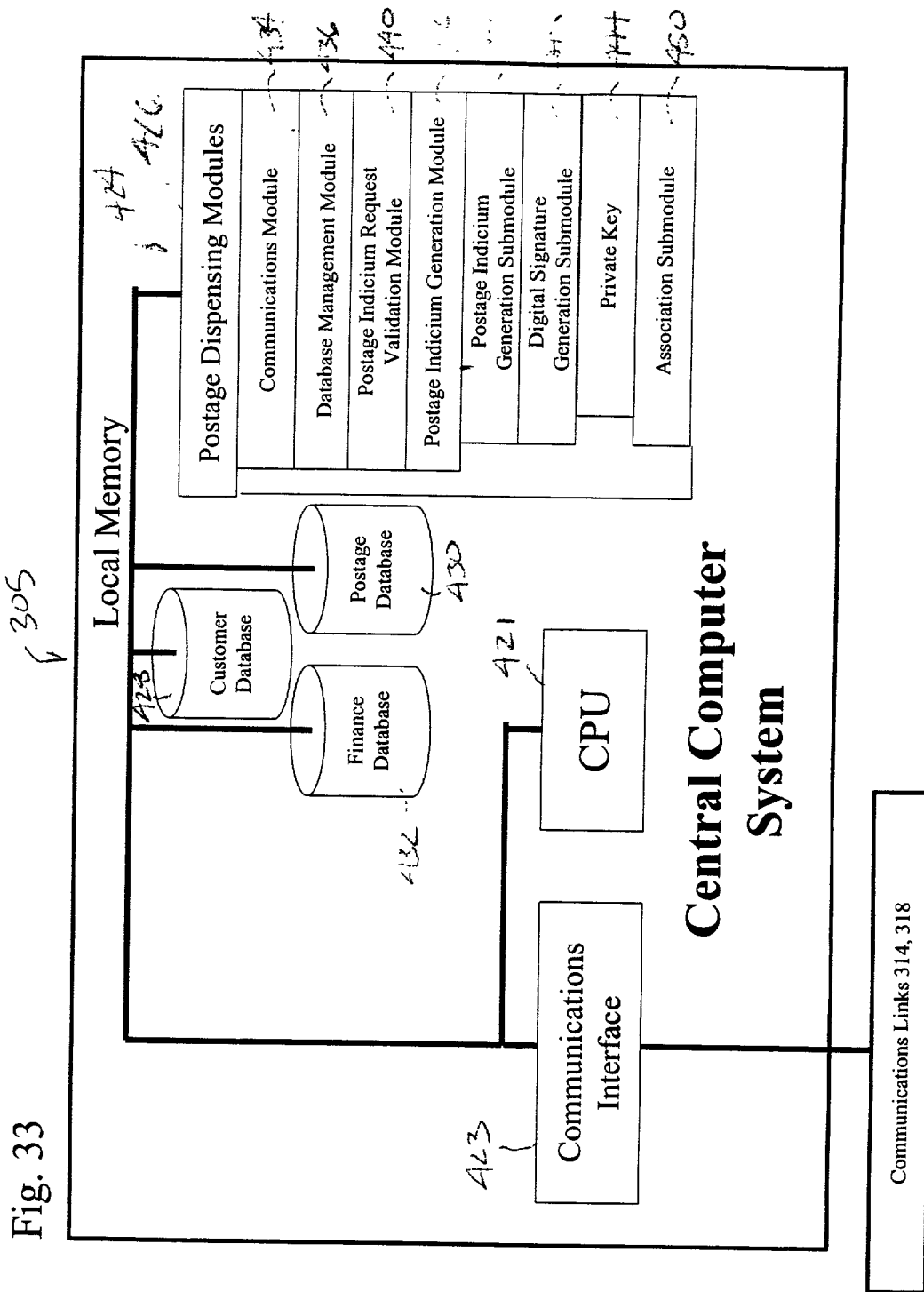


Fig. 32





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Fig. 34

Endicia Internet Package Shipper Authentication - Microsoft Internet Explorer

Address: http://www.endicia.com/auth.htm

Package Authentication

Please enter a Package Identification Code (PIC number) below to look up information on the package you received. The shipper information will only be displayed if authorized by the sender.

Package Identification Code:

The PIC number is printed below the tracking barcode on the package label. For Priority Mail, Parcel Post, Media Mail, Library Mail, and Bound Printed Matter, the PIC number is 20 digits long (for example, 0195123456789012345). For Express Mail the PIC number is 13 characters long (for example, E0123456789US).

USPS DELIVERY CONFIRM

USPS EXPRESS MAIL

Mail Safety Tip

Verify the information on your Endicia package using this web page.

Look for the following warning signs in your mail:

- Unexpected mail
- Mail without a return address
- Mail sent with excess stamps
- Handwritten address
- Excessive amounts of tape
- Localized or lumpy packages
- Oil stains or strange odors

If you suspect a letter or package:

- Do not open it.
- Avoid handling it.
- Do not shake it, bump it, or sniff it.
- Wash your hands with soap and water.
- Notify your local law enforcement.

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Fig. 35

Endicia Internet Package Package Profile - Microsoft Internet Explorer

Address: http://www.endicia.com/endicia/shipper/auth/package.htm

Package Profile

Shipper Information

Name: James L. Holtzart
 Company: Envelope Manager
 Address: 247 HIGH ST
 PALO ALTO, CA 94301-1041
 Post Office: PALO ALTO, CA 94301
 Email: james@envelopemanager.com
 Phone: (850) 321-2840
 Fax: (850) 321-0359

Mail Item Information

Addressed To: 247 High St
 Palo Alto, CA 94301-1041
 Weight: 16 oz
 Mail Class: Express Mail
 Package ID: E00000857US
 Date Printed: 11/08/01
 Date Postmarked: 11/08/01

How to Use This Information

If you are not expecting this package or want to know its contents, contact the sender for more information.

Check the mail piece information above:

- Make sure the package address matches
- Make sure the package weight matches
- Make sure the mailing date approximately matches

This information does not guarantee that your packages are safe. Always use common safety guidelines when handling mail and do not handle any suspicious letters or packages.

Mail Safety Tip

Look for the following warning signs in your mail:

- Unexpected mail or mail without a return address
- Mail sent with excess stamps or handwritten address
- Mail sealed with excessive amounts of tape
- Localized or lumpy packages, oil stains or strange odors

If you suspect a letter or package:

- Do not open it and avoid handling it.
- Do not shake it, bump it, or sniff it.
- Wash your hands thoroughly with soap and water.
- Notify your local law enforcement.

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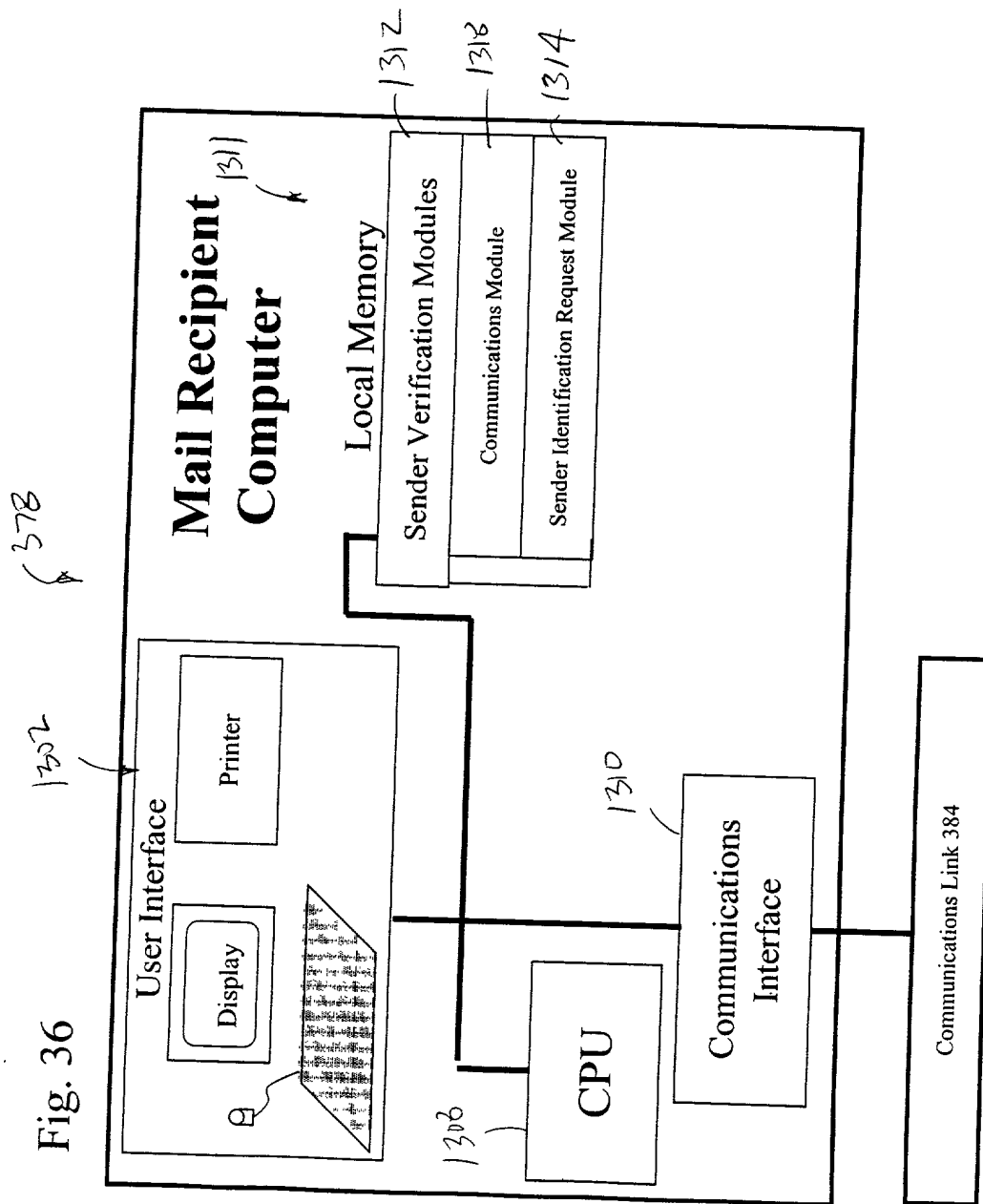


Fig. 37

